



## HATE CRIME INFORMATION GUIDE

### What is a Hate incident?

A hate 'incident' is any kind of behaviour that causes fear, alarm or distress where the victim is believed to have been targeted because of their racial heritage, religion or beliefs, disability, gender identity, age or sexual orientation, but which is not considered to be a criminal offence.

### What is Hate Crime?

Hate Crime is an incident which constitutes a criminal offence so the hate incident becomes an actual hate crime. Hate incidents and Hate Crimes can include: verbal abuse, threatening behaviour, offensive graffiti, harassment, malicious communications, damage to property and violence.

### How do I report them?

There are lots of ways you can report a Hate Incident or Hate Crime and you don't have to give your personal details or provide any evidence if you don't want to:

First and foremost, if it's an emergency you should contact Devon & Cornwall Police.

Tel: 999 or text 18000 if you are in immediate danger.

If it is not an emergency then you should use the contact details listed below.

Tel: 101 or text 18001

Email: [101@dc.police.uk](mailto:101@dc.police.uk)

However, not everyone wants to contact The Police, so you can report a Hate Incident or Hate Crime at one of Cornwall's Third Party Reporting Centres. These are:

- disAbility Cornwall & Isles of Scilly  
Tel: 01736 759500  
Text: 07522 970336  
Email: [advice@disabilitycornwall.org.uk](mailto:advice@disabilitycornwall.org.uk)

- LGBTQ Youth Cornwall  
Email: [info@lgbtgyouthcornwall.co.uk](mailto:info@lgbtgyouthcornwall.co.uk)  
[www.lgbtgyouthcornwall.co.uk](http://www.lgbtgyouthcornwall.co.uk)
- Pentreath LTD  
Tel: 01726 862727  
Email: [info@pentreath.co.uk](mailto:info@pentreath.co.uk)  
[www.pentreath.co.uk](http://www.pentreath.co.uk)
- The Intercom Trust  
Tel: 01209 211360 or their actual Helpline: 0800 6123010  
Email: [office@intercomtrust.org.uk](mailto:office@intercomtrust.org.uk) or [helpline@intercomtrust.org.uk](mailto:helpline@intercomtrust.org.uk)  
[www.intercomtrust.org.uk](http://www.intercomtrust.org.uk)
- Traveller Space  
Tel: 07939 210041  
or 07534 983046  
Email: [tspace@travellerspace-cornwall.org](mailto:tspace@travellerspace-cornwall.org)